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Application Serial No.: 09/773,021

OCT 20 2005

Patent  
Attorney Docket No.: 2001P07440US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: BAYER et al.

Application Serial No.: 09/773,021

Filing Date: January 30, 2001

For: SYSTEM AND METHOD FOR  
AGGREGATING AND  
ANALYZING FEEDBACK

Group Art Unit: 3623

Examiner: Catherine M. Colon

## Certificate of Facsimile Transmission

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Jeanette L. Taplin

**AMENDMENT and RESPONSE**  
to July 20, 2005 Non-Final Office Action

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed July 20, 2005, please amend  
the above-identified application as follows. It is believed no claims fee is due at this  
time.

**Amendments to the claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks** begin on page 7 of this paper.